

## Frequently Asked Questions (FAQ) about Amberley's Electric Aggregation

- 1. What do I need to do at this time to continue in Amberley's electric aggregation program?** Residents do not need to do anything as you will transition over to our new supplier when a viable program is identified.
- 2. Why is the electric aggregation program with DP&L coming to an end this month?** The agreement with DP&L was a 2 year contract priced at \$0.0455/kWh, which is a rate that in today's market is unmatched. The contract expires May 2014.
- 3. I have received a letter from DP&L and Duke telling me I will become a Duke customer, but why?** In order to transition from the expiring contract with DP&L to a new supplier, all customers must move to Duke Energy until a new supplier is selected.
- 4. Who is the new supplier for Amberley's electric aggregation program?** The new supplier is unknown at this time; the Village approved an agreement with Perigee Energy however, Perigee announced on May 7 it could not honor the agreement due to volatile changes in the electric market.
- 5. How does a new supplier get selected?** The Village joins with 8 local governments in a consortium to aggregate electric. Village energy consultant, Eagle Energy, sought competitive proposals in order to determine the best offer. A new supplier will be selected when market conditions are right.
- 6. What is the Duke rate residents will be paying until a new supplier is selected?** Duke's Energy price-to-compare rate is \$0.064/kWh effective June 1. However, Duke's rates are dependent on the season and the amount of usage, therefore, your individual rate may vary. The "price to compare" is based on an average use of 1,000 kWh per month. For further information about Duke Energy's rates, please go to their website at <http://www.duke-energy.com/ohio>.
- 7. Why is the cost of electric increasing?** Rates for all electric users, regardless of aggregation, will increase effective June 1. With the shutdown of coal-fired plants, the natural gas market and other reasons, electricity rates are on the rise.
- 8. Why is the Village involved with electric aggregation?** In 2011, Amberley voters approved a ballot issue to allow the Village to create an Electric Aggregation Program. The Village selected DP&L as its alternate electric supplier in February 2012 and this program has saved Village residents more than \$475,000 over Duke Energy's rates since the program's inception.
- 9. If I want to opt out of the Village electric aggregation program and select my own electric supplier, how do I do that?** The State of Ohio has a website that gives consumers an apples-to-apples comparison of electric suppliers. Go to <http://www.energychoice.ohio.gov/> and select Duke as the one who delivers your electric. Then view other electric offers and become familiar with the rate and terms of any offers before initiating any changes. Be leery of short term, promotional deals which entice customers by offering a low rate then convert the customer to a higher rate and be aware of early termination fees.
- 10. If I want to wait until the Village selects a new supplier, what do I have to do?** For residents in the Village aggregation program, you do not need to take any action at this time if you want to continue in the electric aggregation program.